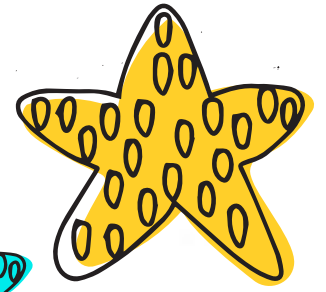


ANNUAL REPORT FOR YOUNG PEOPLE



INTRODUCTION TO OUR REPORT

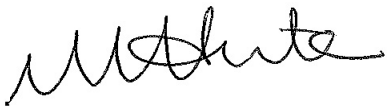
Welcome to our third Annual Report for young people.

In 2017 we published a three year Corporate Parenting Plan. In the plan we set out six commitments that we would work to achieve in order to make things better for you.

This report covers the third and final year of this plan and lets you know about some of our achievements and progress in 2019.

There has been a lot going on in the past 12 months and we hope this has helped make your experience of the Children's Hearings System better.

We hope you enjoy this report and find it useful. Please get in touch with any comments or questions - we would love to hear from you.



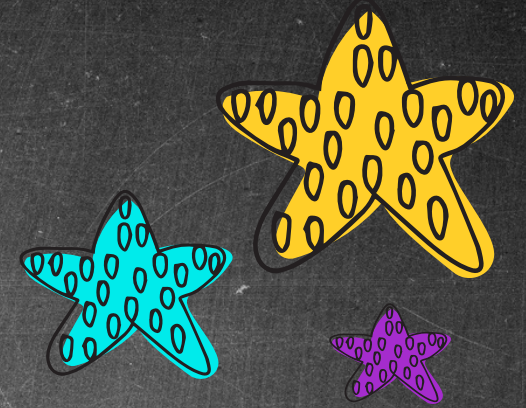
Neil Hunter
Principal Reporter/Chief Executive Officer



SCOTTISH
CHILDREN'S REPORTER
ADMINISTRATION



OUR COMMITMENTS TO YOU ...



1. WE WILL DO OUR BEST TO MEET YOUR NEEDS AND PROMOTE YOUR RIGHTS ★

2. WE WILL GIVE YOU AS MUCH TIME AND GOOD INFORMATION AS WE CAN ★

3. YOU ARE THE MOST IMPORTANT PERSON IN YOUR HEARING AND WE WILL DO ALL WE CAN TO MAKE YOU FEEL IT ★

4. OUR HEARING CENTRES WILL BE SAFE, COMFORTABLE AND FRIENDLY ★

5. WE WILL WORK WITH YOUNG PEOPLE TO HELP GET THINGS RIGHT ★

6. WE WILL WORK WITH OTHER CORPORATE PARENTS TO MAKE SURE WE ARE ALL DOING OUR BEST FOR YOU ★

HERE'S SOME OF OUR ACTIVITY IN 2019 WE...



- Launched a film for young people with autism going to a Children's Hearing (thanks to the young people from Reach for Autism)
- Designed and built a website for Our Hearings, Our Voice, an independent board of children and young people – check it out, there's loads of great information
- Worked with Champions Boards around the country to make "Better Hearings" (thanks to Mid Lothian Champions Board for creating a fantastic mural in Dalkeith Hearings Centre)
- Took part in the Love Rally and raised funds for our friends at Who Cares? Scotland
- Celebrated with our partners at Stand Up For Siblings the announcement by the Scottish Government to strengthen sibling relationships
- Achieved the LGBT Youth Charter – a massive thank you to everyone who helped make this happen!
- With the help of Hearings-experienced young people, revamped another three Hearing rooms (goodbye big tables!)
- Helped the Children's Hearings Improvement Partnership write and publish a Better Hearings report for young people and another report for partners
- Backed the Show Racism the Red card campaign
- Built a calming and welcoming sensory garden at our Hearings centre in Stirling
- Published research on children and young people on Home Compulsory Supervision Orders

HERE'S SOME OF OUR ACTIVITY IN 2019 WE...



- Celebrated Purple Friday and National Coming Out Day and took part in Dundee Pride
- Developed and launched a new suite of complaints materials for children and young people (thanks to our Modern Apprentices for their help with this!)
- Introduced sensory toolkits in our Hearing rooms – and we've had loads of great feedback about them
- Celebrated Universal Children's Day and the 30th anniversary of the United Nations Convention on the Rights of the Child (what a milestone!)
- Provided free sanitary products in our Hearing room toilets
- Worked with Who Cares? Scotland to understand the importance of privacy to you - this will help us with the work we do next – thank you for taking part
- You told us that you would like other ways to have your voice heard so we have been testing out some digital options – FaceTime, free text, etc

SO, WHAT'S NEXT?

We are in the process of writing our next three year Corporate Parenting Plan which will be published this spring.

You will be able to find it on our website www.scra.gov.uk and our Corporate Parenting website www.mycorporateparents.co.uk

We would love to hear your suggestions for our new plan. You can provide your views via a short, [online survey](#).



Neil Hunter
Principal Reporter/Chief Executive Officer

MY CORPORATE PARENTS
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FEBRUARY 2020



SCAN THIS 